

# trouble SHOOTING

Before calling or emailing our Agency to report maintenance it is recommended you check to see whether the fault is something simple that you can fix, otherwise, you may be liable for the tradesperson call out fees. If you are in doubt please call Place on 3426 0030.

## 1 Hot Water

If your hot water is not hot or does not seem to last long, your hot water system may need topping up. Locate the filler valve and lift the lever until water flows from the overflow.

Repeat every few months.

Other things to check..... is the power switched on? Has the power box tripped the switch? Is there a blown fuse? Has your shower routine changed?

Remember a leaking hot water tap will cause poor supply and high electricity accounts.

## 2 Power

If your neighbours have also lost power, contact your Electricity Supplier. Otherwise check if your Safety Switch may have tripped. If so, reset the switch.

If it trips again, unplug all appliances from the power points. Reset the Safety Switch and plug in your appliances one at a time until the faulty appliance is located.

If you have a fuse box, check this for a blown fuse.

Lastly ensure you have paid your bill!

## 3 Appliances

Check your power and fuse box. Clean filters and remember to change batteries in remotes where applicable.

Check that power is connected and any power points are switched on.

You may also refer to instruction manuals left at the property or by doing an online search for your appliance.

GET IN TOUCH



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If you are still having problems please don't hesitate to call our Agency and we can talk you through some things to look for or arrange a tradesperson to attend.